

QUALITY POLICY

"TechnologyCom S.r.l." aims to assume the leadership in advancement and production of advanced preimpregnated at polymer matrix material reinforced by carbon, glass, aramid fibers for aerospace sector use but also in all those sectors (industrial, sporting, marine, aeolian etc.) where composite advanced materials use is predominant.

The Management is firmly convinced that for a lasting success of the Organization it is essential:

- bring more performing products to the market, offering a consultancy and after-sales service led by experienced engineers and technicians;
- determine the risk factors and opportunities that impact the QMS in order to achieve the expected results;
- Focusing on flexibility, managing to customize products to meet customer needs in quick production and delivery times.
- Establish, maintain and use a quality management system (QMS), designed to continuously improve all activities, taking into account the needs of interested parties.
- Compliance with applicable statutory requirements (standards, laws, regulations and customer specifications).
- Apply the seven principles of quality management, described below and necessary for the achievement of the objectives:
 - ✓ **Customer focus.** Quality management focuses mainly on meeting customer requirements and on the commitment to exceed their expectations.
 - ✓ **Leadership.** The Management is committed to establishing a unity of purpose by creating the conditions in which people actively participate in the achievement of the quality objectives of the organization.
 - ✓ **Active participation of people.** Competent people, empowered, made aware of the requirements applicable to products and actively engaged at all levels throughout the organization.
 - ✓ **Process approach.** Technologycom srl manages its activities as interrelated processes that act as a coherent system in order to achieve constant and predictable results more effectively and efficiently.
 - ✓ **Improvement.** Successful organizations are continually focused on improvement.
 - ✓ **Evidence-based decision-making process.** It is important to understand cause and effect relationships and potential unintended consequences. The analysis of facts, evidence and data leads to greater objectivity and confidence in the decision-making process.
 - ✓ **Relationship management.** For lasting success, organizations manage their relationships with relevant stakeholders, such as suppliers.

The Management promotes the application, improvement and development of the QMS and works to ensure that the principles of quality management are disclosed, understood and shared by all employees and collaborators of the Organization.

Therefore, staff are required to comply with the requirements of the Quality Manual (QM) and related documentation for the activities of their own competence.

Each manager and at all levels is required to raise awareness among their collaborators to:

- ensure compliance with operational procedures and rules; -
- ensure compliance with the assigned roles;
- achieve the quality objectives set for the area of its competence;
- combat inefficiencies and propose actions for the continuous improvement of processes;
- increase their knowledge and enrich their cultural background; -
- lead their employees by example and involvement; -
- Respect differences (of opinion, culture, religion, language, skin, ..).

The commitments of the Quality Policy are translated into an objectives plan, which contains measurable objectives and which the Management undertakes to achieve, providing all the managers involved with the necessary resources and support.

The Management periodically reviews the adequacy of the QMS, quality policy, objectives and indicators, intervening where there are opportunities for improvement.

Brindisi il 14/09/2023